

# Walkbreaks Holidays Skiwise Ltd.

Tel / Fax: (01527) 837066, mobile: 07710 752976, email: [walkbreaks@yahoo.co.uk](mailto:walkbreaks@yahoo.co.uk)

- INSURANCE DETAILS
- BOOKING FORM (TO COMPLETE AND RETURN)
- BOOKING CONDITIONS

A UNIQUE AND SAFE WAY TO EXPERIENCE THE STUNNING SPANISH MOUNTAINS

## Trip Insurance.....

Holiday insurance is a condition of booking, but as many people already hold their own insurance we have not automatically included it in our prices.

We can arrange holiday insurance for you through 'Fogg Travel Ltd'. A summary of the cover is detailed below.

Note that there are discounts for:

Couple: 1.5 x rate  
Family: 2.5 x rate

Reductions:

Less baggage: 10%  
Less Cancellation 25%  
Less Medical 35%

### Premiums:

Up to:	
3 days	£13.35
5 days	£14.30
10 days	£15.35
17 days	£17.95
24 days	£20.70
31 days	£22.50
Extra 1 week	£5.30

### Summary of Cover:

Section	Maximum Benefit	Excess
1. CANCELLATION CHARGES	£3,000	£40
2. MEDICAL AND EMERGENCY EXPENSES	£10,000,000	£40
3. HOSPITAL INCONVENIENCE EXPENSES	£600 at £15 per day	Nil
4. ABANDONMENT OF JOURNEY OR TRIP	£3,000	£40
5. PERSONAL ACCIDENT	£25,000 (Death £15,000)	Nil
6a. BAGGAGE	£1,500	£40
6b. DELAYED BAGGAGE	£200	Nil
7. PERSONAL MONEY	£500 (Cash £250)	£40
8. LOSS OF PASSPORT	£150	£40
9. PERSONAL LIABILITY	£2,000,000	Nil
10. DELAYED DEPARTURE / ARRIVAL	£100 / £3,000	Nil / £40
11. MISSED DEPARTURE	£300	Nil
12. LEGAL EXPENSES AND ADVICE	£25,000	£100



## Booking Conditions:

The holidays featured in this brochure are operated by Walkbreaks Holidays trading as part of 'Skiwise Ltd', registered number 4559093. All bookings are made and accepted in accordance with the terms set out in these conditions:

### 1. Confirming your booking:

Within 14 days of making your provisional booking you should sign and return your completed booking form, enclosing your deposit of £50 per person plus insurance premium (if you are booking accommodation and/or insurance through Walkbreaks). After receiving your booking (and deposits if applicable) confirmation will be sent to you along with the final invoice. The outstanding balance for the full cost of the accommodation is due 8 weeks prior to departure. No payment is made for the walks until on resort. If you book your holiday less than 8 weeks before your proposed departure date any payment for accommodation and insurance must be made in full at the time of the booking. If a booking cannot be confirmed the deposit will of course be returned in full.

### 2. Price Guarantee:

Skiwise Ltd. promise that once the final payments are made on time the full price of your holiday will not increase by more than £5. This does not cover any changes that may be brought about by British or Foreign Governments such as the introduction of VAT or any other charges.

### 3. Cancellation:

A cancellation of a booking is only effective when received in writing from the person signing the booking form. No cancellation will be effective until we receive such written notice. If you cancel you will be liable to pay the following charges:

Period before departure:

More than 8 weeks - deposit only

Less than 8 weeks - full accommodations cost

### 4. Altering your booking:

(i) If you wish to make a change to your accommodation booking then we will do our best to accommodate you, however, you may lose your initial hotel deposit. If you wish to change the name of one or more of your party this can be done at any time at no extra cost.

(ii) Whilst Skiwise Ltd. will at all times endeavor to satisfy clients' requirements due to changing circumstances the company has to reserve the right to make alterations to any bookings made. If, for any reason, the details of your holiday have to be changed the company will inform you as soon as possible. In no circumstances, other than the events listed in the next paragraph or those where the final balance has not been paid by the due date, will the company cancel any holiday less than 55 days before departure.

### 5. Events beyond our control:

War, threat of war, terrorist activity, political unrest, riots, civil strife, industrial disputes, natural disasters, closures of ports or airports, fire, bad weather. If any such events occur before departure, and you decline to accept any alterations, Skiwise Ltd have the option to retain reasonable expenses incurred in connection with the original booking.

### 6. Insurance:

You are required to either take out our special holiday insurance arranged by Fogg Travel Ltd, details of which you will find on this insert, or to arrange a policy yourself which provides the same or greater cover in all areas.

### 7. Transport:

Transportation to and from Spain is the sole responsibility of the client and Skiwise Ltd accepts no responsibility for any problems that may arise in this area. Airport transfers can be arranged at the clients' request and are subject to a small extra charge per person.

### 8. If you have a complaint:

If you have a complaint regarding the walks themselves then the group leader should inform their Walkbreaks guide as soon as possible. He or she will do their best to help you there and then. If the matter cannot be resolved immediately, please follow up with a letter to the company within 28 days of returning from your holiday, as the company will not accept liability in respect to claims made outside of this time period. If you have a complaint regarding your accommodation then the group leader should liaise directly with the hotel management. Any complaint that cannot be settled in resort should be put in writing to Skiwise Ltd within 28 days of your return and we will endeavor to investigate on your behalf.

### 9. Liability:

We are pleased to make it clear that we accept responsibility for the negligent acts or omissions of our employees. If you or any member of the group suffers illness or death as a result of the negligence of our employees then we will accept responsibility provided that they were employed by Skiwise Ltd at the time of the incident. If any client should suffer illness, personal injury or even death from an activity that does not form part of the holiday services we provide then we will give every assistance and guidance. If you have taken the insurance policy offered by Skiwise Ltd then a claim should be made in the first instance. Any claims made under this section are subject to English or Scottish Law (where appropriate).

### 10. Safety:

The safety of our clients' is the company's number one priority. All our guides are first aid trained and are experienced in walking in mountain conditions. The guides reserve the right to cancel or curtail a walk should he/she feel that the clients are in danger. The guides also reserve the right to remove any individual who is endangering the life of him/herself or another party member and prevent them from participating in future walks. Furthermore, we will be under no obligation whatsoever to pay you compensation or cover any costs you may incur as a result of having to make alternative arrangements.

### 11. Excursions:

Please note that the only excursions Skiwise Ltd will arrange for clients are walks and 'The 24 mile downhill bike ride'. For any other excursions your contract is with the local company and we have no liability for anything that may go wrong.

### 12. Financial Protection:

As a member of the Association of Bonded Travel Organisers Trust Limited (ABTOT), an association approved by the Department of Trade and Industry, this company has provided a bond to meet the requirements of the Package Travel, Package Holidays and Package Tours Regulations 1992. These regulations apply to packages sold in the UK and this bond provides security for money paid over by it's UK customers and their repatriation to the UK in the event of this company's insolvency.

### 13. Passports, Visa, Health requirements:

A full passport is required for travel to Spain, however, there are no compulsory health requirements to complete. It is your responsibility to ensure that your passport is valid. An up to date E111 form from your post office is also advisable.

### 14. Baggage and personal effects:

All baggage and personal items are at all times at your own risk, even when carried by Walkbreaks guides. We will not accept responsibility for any loss or damage to personal property.

### 15. Law and Jurisdiction:

Your contract with us and any matters arising from it shall be subject to English law.

### Hotel Star Ratings

Please note that there is no European-wide star system. We have used national ratings within Spain and will only recommend accommodation we have inspected ourselves and feel is appropriate for our clients.